## () EXPERTS

## CompTIA Project+

## WHAT YOU'LL LEARN

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01	Understand how to identify, manage and control change throughout a project.
02	Have an awareness of estimating and managing pitfalls.
03	Understand methods of identifying and controlling risks.
04	Make successful cost/schedule/performance trade-offs.
05	Understand quality management and customer expectation management.
06	Identify and control risks.
07	Know why, when and how to report progress.
08	Create schedules, manage resources, track and control project plans using Microsoft Project.
09	Effectively lead & develop a project team.
10	Communicate effectively and carry out dynamic presentations.
	Get win-win outcomes through assertiveness, empathy and principled negotiations.

## WHO CAN ATTEND?

### IT Project Team Member

### Project Coordinator

IT Support Manager

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## **PREREQUISITES:**

At least 12 months of cumulative project management experience or equivalent education

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## COURSE OUTLINE



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