

## WHAT YOU'LL LEARN



# WHO CAN ATTEND?

#### **IT Administrator**

### System Administrator

## Network Administrator



### PREREQUISITES



Attendees should meet the following prerequisites



Some experience with using a keyboard and mouse would be helpful but is not essential

## COURSE OUTLINE

01	Basic functions and components of computers
02	Common internal hardware components, including processors, storage devices, an d RAM
03	Peripheral components such as displays, printers, keyboard and other input/output devices, along with the connectors they use
04	Basic types of software and considerations for installing, updating, and upgrading software
05	Standard operating system configuration options, file systems, and file and folder management tasks
06	Software applications and common file types

